

RULES AND DOCUMENTATION

Traveling with pets

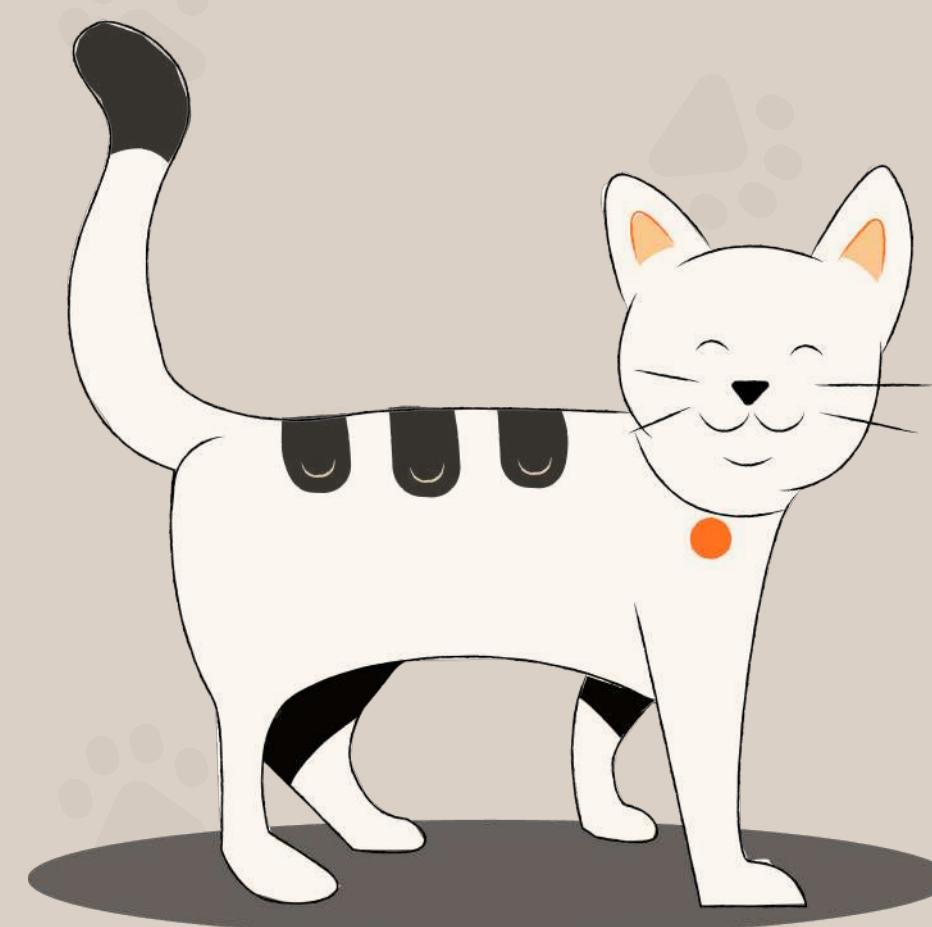


GOL

Documents required for domestic flights

Whether your pet is traveling in the passenger cabin or the cargo hold, you must provide the required documentation in advance.

View the chart opposite for details:



Health certificate

The health certificate must show that the pet is in good condition to travel by air. It must be completed by a veterinarian and it must include the name of the pet owner as well as full details of the pet: breed, name, age, origin and pedigree (if any). For the Dog&Cat + Space service, it must be informed on the certificate whether or not your pet has characteristics or crossbreeds with brachycephalic breeds.

Certificate is valid for up to 10 calendar days from date of issuance.



Vaccination record card

The animal must be at least 6 months old to travel.

Presenting the pet's vaccination record with a valid rabies vaccine is mandatory. The rabies vaccine is valid for 1 year from the date of application. If it is the first dose, it must have been administered at least 30 days before travel. Booster doses do not require this 30 day waiting period.



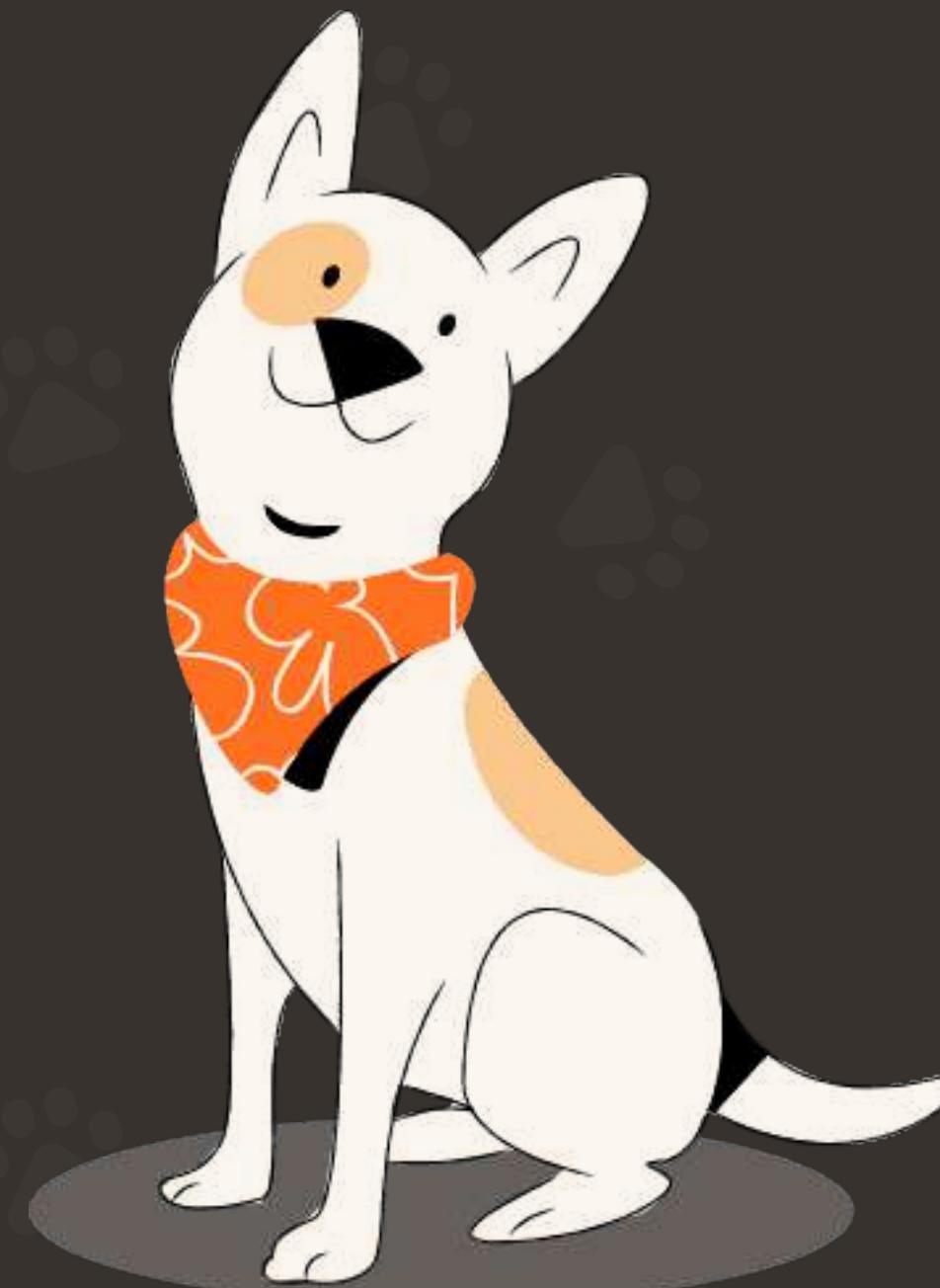
Passport for transit of dogs and cats (optional)

The Passport for the Transit of Dogs and Cats is also valid as a health certificate for boarding domestic flights. To check availability and information about the passport and countries where it is accepted, visit the website of the Ministry of Agriculture, Livestock and Supply.

This passport is individual, non-transferable and valid for the lifetime of the animal. In the case of national transit only, the clinical examination carried out by the veterinarian in charge of the animal is valid for 30 (thirty) days from the date of registration and signature of the passport for the transit of dogs and cats.

Documents required for International flight

View the chart opposite for details:



Health certificate

The health certificate must show that the pet is in good condition to travel by air. It must be completed by a veterinarian and it must include the name of the pet owner as well as full details of the pet: breed, name, age, origin and pedigree (if any). For the Dog&Cat + Space service, it must be informed on the certificate whether or not your pet has characteristics or crossbreeds with brachycephalic breeds.

Certificate is valid for up to 10 calendar days from date of issuance.



Vaccination record

The animal must be at least 6 months old to travel.

Presenting the pet's vaccination record with a valid rabies vaccine is mandatory. The rabies vaccine is valid for 1 year from the date of application. If it is the first dose, it must have been administered at least 30 days before travel. Booster doses do not require this 30 day waiting period.



Passport for transit of dogs and cats (optional)

It replaces the health certificate because it is an official document issued by the Ministry of Agriculture, Livestock and Supply, and can be used for domestic and international transit of dogs and cats (visit www.agricultura.gov.br for information on issuance and countries of acceptance). It is necessary to inquire about acceptance in countries with which Brazil has an equivalence agreement.

This passport is individual, non-transferable and valid for the life of the animal. For international travel, the information must be registered and signed by the animal's veterinarian no later than 10 (ten) days prior to the animal's embarkation.

Documents required for International flight

View the chart opposite for details:



International Veterinary Certificate

In addition to the above documents, pets traveling internationally must carry a certificate of international travel. For more information on the issuance of the International Veterinary Certificate, visit the website of the Ministry of Agriculture, Livestock and Supply.

Valid for 60 (sixty) days from the date of certification by Vigiagro.



International Health Certificate (IHC)

Certificate issued for international flights.

Valid for 60 (sixty) calendar days from date of issue.



Authorization from the CDC (Centers for Disease Control and Prevention)

Certificate issued exclusively by the CDC for dogs entering the USA.

Validity as determined by the CDC.



Important

- The Dog&Cat Cabin service is not available on flights to Orlando (MCO) or on flights operated by other airlines.
- On flights to and from Miami, Orlando, Punta Cana and Bogotá, as well as on flights with partner airlines and flights with two or more connections, GOL does not offer Dog&Cat + Space (dogs and cats up to 30 kg in the cargo compartment).



Please note

- Documents presented at check-in must be original and in good condition;
- Proof of vaccination of vaccination campaigns is acceptable as long as it contains full details of the animal, owner, vaccine (date of application, name, laboratory and batch) with the veterinarian's stamp and signature;
- The transit passport for dogs and cats does not require a health certificate or vaccination card. This document is accepted by countries with which Brazil has an equivalence agreement;
- In the case of flights to the United States with dogs, it is necessary to obtain authorization from the CDC before traveling;
- For flights to Suriname, the health certificate must be issued five (5) days prior to departure. In addition, the certificate must state that the pet is free of myiasis;
- Adapting your pet to the kennel is one of the most important points when traveling;
- If you have purchased a Dog&Cat Cabin and do not wish to use it, you may request a refund or credit for the amount paid. You can request a refund or credit for the amount paid. You must do so in My Trips or at the Customer Service Center prior to boarding.

GOL does not carry Emotional Support Animals (ESAN). To travel with your pet, check the availability and rules of the Dog&Cat Cabin, Dog&Cat + Space and GOLLOG Animais services.

The information in the documentation is for reference only and may change without notice. We recommend that you contact the health authorities or consulates of the countries concerned. See more information at International Air Transport Association (IATA).



Special rules for domestic flights



Fernando de Noronha

Customers traveling to Fernando de Noronha with a pet (Dog&Cat in Cabin) must obtain prior authorization from the Administration of the Fernando de Noronha Archipelago – District Decree No. 019/2004. Requests can be made via email at vigilancia.saude@noronha.pe.gov.br or by phone at +55 (81) 3619-0835.

Carajás

Since this is a protected forest area, a permit must be requested from the Chico Mendes Institute for Biodiversity Conservation (ICMBio) at its office in Parauapebas (Rua J, 202 - Bairro União, Parauapebas - PA | CEP 68515-000). Original documents must be sent, such as an official photo ID for the holder of the airline ticket, a health certificate for the animal issued by a veterinarian, and the animal's vaccination record card.



Rules in other countries

Some countries have specific requirements for bringing pets into their territory.

Important: The rules presented here are subject to change without notice, and some countries require seasonal vaccinations or have restricted periods. It is important to check with the consulate and health authorities of the destination country before traveling with your pet.



United States of America

Due to new guidelines from U.S. authorities, GOL has temporarily suspended the sale of the pet cabin transport service on flights to or from the United States.



Paraguay

In order to enter Paraguay with a pet, you must have the documents listed in the table above. The procedure for obtaining the International Veterinary Certificate must comply with Mercosur regulations and those of the country of destination.

The responsibility of complying with Paraguayan legislation rests with the passenger, who must first contact the Paraguayan National Animal Health Service (www.senacsa.gov.py), as well as the consulate of the destination country, including the need to authenticate the documents required for boarding. SAC GOL Paraguay: 595 21 454 777.



Uruguay

In Uruguay, pets are only allowed entry with the presentation of the documents specified in the table above, along with a health certificate containing the following information:

- The animal must be free of symptoms, infectious diseases, and parasites.
- Internal and external deworming, including the validity and product used.
- Valid rabies vaccination, with details on the vaccination date, type, batch, and brand.
- For dogs, proof of treatment against Echinococcus tapeworm is required, using medication containing praziquantel, administered between 72 hours and 30 days prior to entry.
- Uruguay does not accept animals previously diagnosed with leishmaniasis.
- The procedure for issuing the International Veterinary Certificate (IVC) must follow Mercosur and destination country regulations.
- All dogs entering or returning to the country must have individual electronic identification linked to the IVC (ISO 11784 standard microchip with HDX or FDH-B technology).
- The passenger is responsible for complying with Uruguayan legislation and must contact the Ministry of Livestock, Agriculture and Fisheries of Uruguay (www.mgap.gub.uy), as well as the consulate of the destination country, including regarding the legalization of required travel documents.
- Registration in RENAC (National Registry of Companion Animals) is mandatory for dogs on flights departing from Uruguay.



Suriname

You can only enter Suriname with a pet if you have the documents listed in the chart above. The health certificate must also be issued five (5) days before the date of departure and must certify that there is no myiasis infestation. The procedure for obtaining the International Vaccination Certificate must be in accordance with the regulations of the country of destination. It is the passenger's responsibility to comply with Surinamese legislation and also contact the consulate of the destination country beforehand, including the need to legalize the documents required for boarding. SAC GOL: 55 (11) 5504-4410.



The information in the documentation is for reference only and may change without notice. We recommend that you contact the health authorities or consulates of the countries concerned. See more information at International Air Transport Association (IATA).



Costa Rica

In the case of export, the necessary certificate must be issued by a qualified private veterinarian in the country of destination so that the document is in accordance with the requirements of that country and is validated by SENASA.

When transiting through Costa Rica, the pet's documentation must meet the requirements of the country of destination, including the International Health Certificate, which will determine the need to obtain an international transit permit.

Example: Guatemala, El Salvador, Honduras and Nicaragua require a transit permit. Therefore, if the passenger has a combined air + land itinerary, Costa Rica must issue an international transit permit.

Costa Rica requires vaccinations in addition to rabies: For domestic dogs, vaccines against distemper, hepatitis, parvovirus and leptospirosis. For domestic cats, vaccinations against rhinotracheitis, caliciviruses and panleukopenia.



México

By determination of the local government, in Mexico, pets are only allowed entry upon presentation of the documents specified in the table above, which are the sole responsibility of the passenger.

In the case of brachycephalic species, they will only be accepted with a signed letter of responsibility from the pet owner.

For the transportation of animals, including dogs and cats, it is mandatory to complete and submit the PETC form. This document must be properly signed by the pet owner, confirming awareness of the care and risks involved in transporting the animal.





Venezuela

In Venezuela, pets are only allowed entry upon presentation of the documents specified in the table above. It is mandatory to carry both the original and a copy of the following certificates:

- Valid health certificate issued by the country of origin;
- Valid vaccination certificate (sextuple for dogs and triple for cats);
- Current rabies vaccination certificate;
- Internal and external deworming certificate.

Boarding is only permitted for dogs and cats weighing up to 6 kg, using a rigid (22 cm x 32 cm x 43 cm) or flexible (24 cm x 32 cm x 43 cm) carrier.

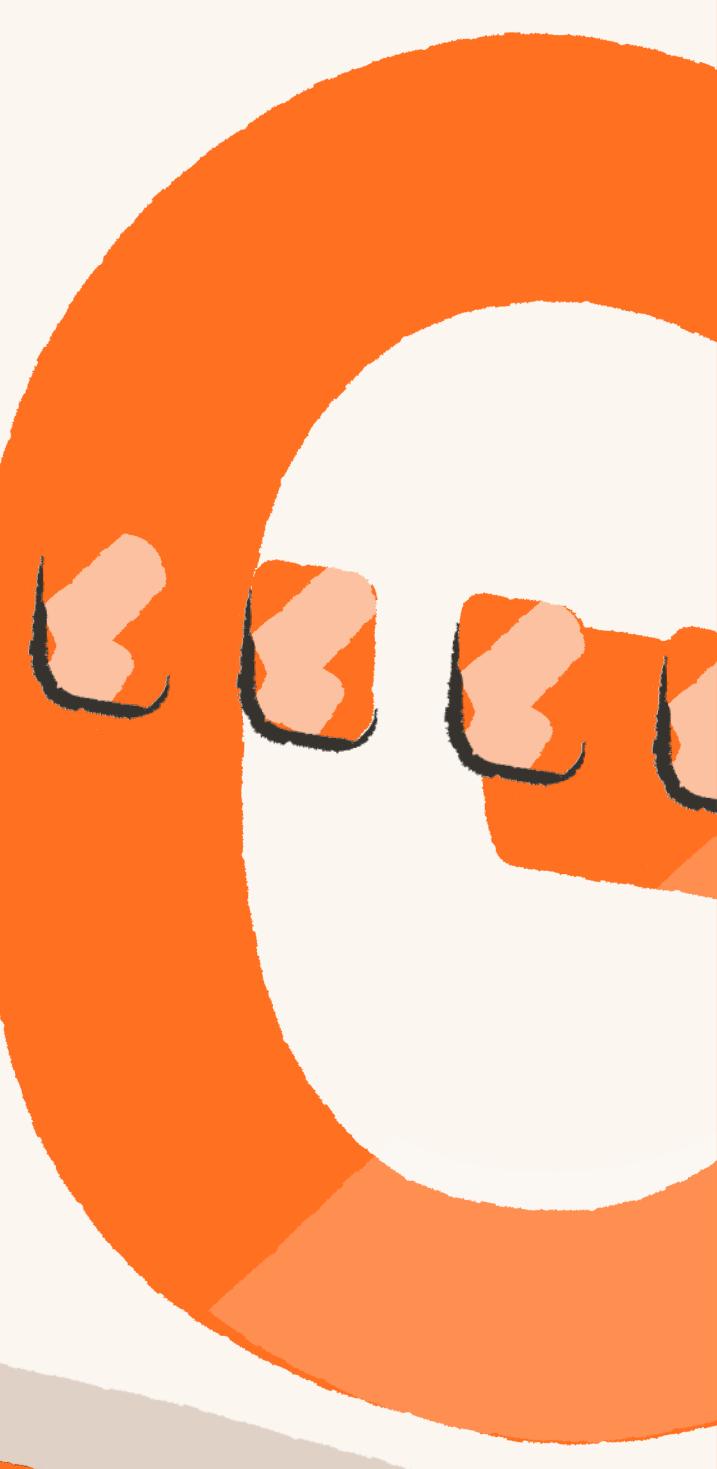
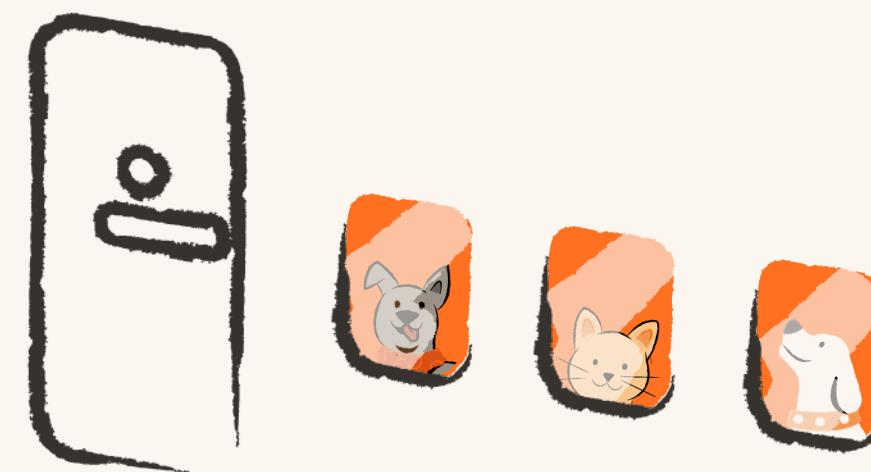
Documentation must comply with the requirements published by INSAI and with regulation RAV 113.





Aruba

As required by local government regulations, entry into Aruba with a pet is only allowed upon presentation of the documents listed in the table above, which are the sole responsibility of the passenger. A transportation permit is also required upon arrival in Aruba. This document must be issued by local customs and completed by the pet owner (dog or cat) using the following link: [Application for Pet Import Permit.pdf](#). For the entry of other animal species, we recommend contacting the Aruba Veterinary Service in advance. The transportation of all live animals requires prior approval from the Aruba Veterinary Service. Therefore, once the form is completed, a copy of the required documents must be sent to the Veterinary Service, preferably via email to **vetservice@dvg.aw** or by fax to **+297 5851828**. The pet owner will receive a decision within 48 business hours. The decision depends on the animal species and the country of origin.



GOL

